

## Emergency: Hot water not working at 320 Via Chianti for over 24 hours

2 messages

King Sean, House von Dehn <gnosticwisdom37@gmail.com> To: Kaneesha Amethyste <comms.development@multifaithhousing.ca> Sun, May 25, 2025 at 12:14 PM

Dear Kaneesha,

The hot water has been out since yesterday morning, when can the tenants expect to have it fixed. If it is out for longer than 24 hours (as is the case now) tenants are entitled to rent abatement for every day they do not have hot water.

I look forward to hearing from You as soon as possible, as do the rest of the tenants in My building.

Thank You,

King Sean, House von Dehn, Hand of Stephen, The Kingdom of Heaven Found a Sean for the Benefit of tenants subject to MHI's negligence regarding maintenance obligations and violations of the RTA.

King Sean, House von Dehn <gnosticwisdom37@gmail.com> To: Kaneesha Amethyste <comms.development@multifaithhousing.ca> Mon, May 26, 2025 at 10:06 AM

Good morning, Kaneesha,

How long should I wait for a reply to an urgent message? What does MHI consider 'reasonable' to keep tenants without hot water?

I look forward to hearing from You,

King Sean, House von Dehn, Hand of Stephen, The Kingdom of Heaven Found a Sean for the Benefit of abused tenants of MHI [Quoted text hidden]