



King Sean, House von Dehn <gnosticwisdom37@gmail.com>

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## Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

34 messages

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com>  
To: Housing Manager <housing.manager@multifaithhousing.ca>

Sun, May 25, 2025 at 10:53 AM

Dear Housing Management Team,

Hot water has been out in 320 Via Chianti for more than twenty-four hours. Tenants are entitled to an abatement of rent for every additional day they do not have hot water. For My unit, that works out to \$36.06 per day.

You also left all tenants without any working FOB's to enter the main building. If the FOB's are going to be rendered useless everytime there is a power outage for even a second, You need to provide all tenants with a copy of the key for the main entrance so that tenants do not have to prop open the doors to unwanted guests. They also had no access to laundry or garbage facilities, so You Will need to provide tenants with a manual key for those areas as well.

How long should the tenants expect to wait for hot water so they can shower, do their dishes, laundry, and get on with their life?

I look forward to hearing from You.

King Sean, House von Dehn,  
Hand of Stephen,  
The Kingdom of Heaven Found a Sean  
for the Benefit of the exploited tenants subject to MHI's negligence

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**Sarah Lorenz** <housing.manager@multifaithhousing.ca>  
To: "King Sean, House von Dehn" <gnosticwisdom37@gmail.com>  
Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

Mon, May 26, 2025 at 1:06 PM

Hello Sean,

This is not something that I take care of. All maintenance matters, including complaints about service, are to be sent to [maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca).

Hot Water: The contractor was there on Friday and was able to get it working but it went down again. We have the new part ordered on priority and it should be here in a day or so. The maintenance team will follow-up with all tenants on the matter.

Fobs: There was a communication breakdown with the contractor, which has been resolved, and this should not happen again. We have already asked the contractor to look into why this happened during the power surges and outages so this does not re-occur.

We thank you for your patience in this matter and for ensuring the send requests to the correct team.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

Multifaith Housing Initiative

613-686-1825

[Housing.Manager@multifaithhousing.ca](mailto:Housing.Manager@multifaithhousing.ca)

[www.multifaithhousing.ca](http://www.multifaithhousing.ca)

“Communities Building Communities”

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**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>

**Sent:** May 25, 2025 10:53 AM

**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>

**Subject:** Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

[EXTERNAL EMAIL WARNING] DO NOT CLICK links or attachments unless you recognize the sender AND can confidently confirm the content is safe. If you are not expecting the email with links or attachments from a known sender, confirm with the sender that the content is safe before opening any links or attachments.

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**King Sean, House von Dehn** <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>

To: Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>

Mon, May 26, 2025 at 1:58 PM

I require a key for the entrance to the building in the event of a power outage. Thank You. So does every other tenant. No amount of maintenance is going to magically make fobs work when power is out and People need a Way to get into the building without having to rely on Your negligence. Thank You.

[Quoted text hidden]

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com>  
To: Sarah Lorenz <housing.manager@multifaithhousing.ca>

Mon, May 26, 2025 at 2:00 PM

As the manager of the building, You are liable for all the negligence of Your maintenance department, not Me.

[Quoted text hidden]

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**Sarah Lorenz** <housing.manager@multifaithhousing.ca>  
To: "King Sean, House von Dehn" <gnosticwisdom37@gmail.com>  
Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

Mon, May 26, 2025 at 2:01 PM

Hello

That would be a request for maintenance.

Please ensure to send to them in the future.

[Quoted text hidden]

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**Sarah Lorenz** <housing.manager@multifaithhousing.ca>  
To: "King Sean, House von Dehn" <gnosticwisdom37@gmail.com>  
Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

Mon, May 26, 2025 at 2:02 PM

Hello,

I manage tenancies and the Facilities team manages the maintenance.

The manager for that team is Olu and he is cc'ed on this email.

[Quoted text hidden]

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com>  
To: Sarah Lorenz <housing.manager@multifaithhousing.ca>

Mon, May 26, 2025 at 2:04 PM

No, YOU forward My requests because YOU are liable!!! A 'manager' who doesn't 'manage' the day to day operations of the building? You don't know what the Word manager means, or You are not a manager. I'm not talking to ignorant maintenance goons who enter My apartment unlawfully and don't issue proper notices of entry. You are an antagonistic mouthpiece who gaslights and REFUSES to comply with the Residential Tenancies Act. Your properties are a disgrace.

[Quoted text hidden]

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com>  
To: Sarah Lorenz <housing.manager@multifaithhousing.ca>  
Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

Mon, May 26, 2025 at 2:05 PM

I don't care about the details, You don't need to 'cc' Me on everything, I am just advising You that YOU are liable and Kaneesha is liable because she is allegedly the building manager.

[Quoted text hidden]

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**Sarah Lorenz** <housing.manager@multifaithhousing.ca>  
To: "King Sean, House von Dehn" <gnosticwisdom37@gmail.com>  
Cc: Olu Ademeso <facilities.manager@multifaithhousing.ca>

Mon, May 26, 2025 at 2:38 PM

Hello Sean,

The way you are communicating is not conducive to resolving anything.

Name calling and harassment of staff is unacceptable and will no longer be tolerated.

Further emails of this tone and nature will be seen as harassment of staff and we will proceed to the next steps to protect our staff and contractors from harassment.

We encourage you to ensure to only send what you are requesting and ensure not to name call staff.

I had CC'ed the maintenance team and manager for follow-up on your matter.

I was asking that in the future you ensure to email the proper team as there are managers for each department.

I have again attached the who to contact sheet with who to contact for matters with MHI.

Ensuring you are sending to the right department will result in more efficient service.

[Quoted text hidden]



**WHO TO CONTACT - MHI&GHC.pdf**  
143K

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**Sarah Lorenz** <housing.manager@multifaithhousing.ca>

Mon, May 26, 2025 at 3:10 PM

To: "King Sean, House von Dehn" <gnosticwisdom37@gmail.com>

Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

Hello Sean,

I was responding to your email on the matter.

Kaneesha is a community engagement coordinator and has nothing to do with my department nor with facilities. The community development team is only to be contacted for volunteering, and community programming. They cannot and will not help you with maintenance nor rental functions.

Here's the staff chart so you can see that there is a manager for the various functions:

<https://www.multifaithhousing.ca/staff.html>

Ensuring to send to the right team will ensure you have a timely response to your requests.

Sending maintenance matters to me will just slow the request down as it will need to be forwarded and delays getting you into the queue for service.

I encourage you to read my other email about ensuring civil correspondences.

[Quoted text hidden]

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com>

Mon, May 26, 2025 at 3:37 PM

To: Sarah Lorenz <housing.manager@multifaithhousing.ca>

Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

Dear Sarah,

I was NOT requesting for You to respond. Is Kaneesha not capable of explaining her position to Me and advising Me that she's not responding because it's not her responsibility if that is the case? Why are YOU contacting Me if You are NOT the building manager? Who is the BUILDING MANAGER? Is that a straightforward enough question for You? The MANAGER is responsible for contacting appropriate maintenance departments, providing receipts and answering general questions about tenancy, as well as keeping the property well maintained.

You don't do ANY of that. Not once have I have been served with a Notice in compliance with the Residential Tenancy Act. NEVER have You explained why You are the only landlord in the City of Ottawa who is not obligated to provide rent receipts upon request that show EXACTLY how much You are receiving, ESPECIALLY after You were caught stealing from Me and attempting to have Me unlawfully evicted for telling You things like making People wait a WEEK for hot water is NOT ACCEPTABLE and You are LIABLE TO THE TENANTS FOR RENT ABATEMENT FOR EVERY DAY THE SERVICE IS DOWN FOR **UNREASONABLE** DELAY. The RTA says that 24 hours is REASONABLE which means that expecting tenants to wait is UNREASONABLE.

You don't care and You lack professionalism by gaslighting these legal points. If it is the City of Ottawa who is responsible for providing the receipt to Show You paid the City of Ottawa back, then how about You 'cc' Me on that email so they can provide it for Me and so that I know who You paid the money to. Is that too much to ask? Or Will You 'gaslight' by dodging the question again.

If You can't answer every legal question I am as King of You related to Your obligations under the RTA, You are incompetent or intentionally gaslighting to antagonize. I don't like You because You are rude and belligerent based on previous experiences and there is absolutely nothing wrong with Me calling a maintenance Man a goon for walking into My apartment unannounced and uninvited.

You are an arrogant, rude woman who does not seem to know the first thing about 'service' - You treat Your tenants like they are less than human. I am not the only person who is FURIOUS about this and fed up with Your excuses. Excuses don't Give the tenants hot water, and that is YOUR liability as the contact person for tenants who are not happy with the incompetence of maintenance ignoring emails from several tenants all weekend!!!

Your last letter is just another example of Your lawlessness and professional 'gaslighting'.

If You can't answer My legal and lawful questions, do not respond again or I Will consider it harassment. I never signed any contracts with You, I believe You are completely incompetent and I am fully entitled to have that opinion.

Blessings,

King Sean, House von Dehn,  
Hand of Stephen,  
The Kingdom of Heaven Found a Sean  
For the Benefit of abused tenants of MHI

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com>

Mon, May 26, 2025 at 4:55 PM

To: Sarah Lorenz <housing.manager@multifaithhousing.ca>

Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

I'm advising You that the tenants are allowed to call a professional to see if the emergency can be fixed sooner and bill the repair to the landlord. Your maintenance team are not professionals.

[Quoted text hidden]

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**Sarah Lorenz** <housing.manager@multifaithhousing.ca>

Mon, May 26, 2025 at 5:06 PM

To: "King Sean, House von Dehn" <gnosticwisdom37@gmail.com>

Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

Hello Sean,

1. Please refrain from making accusatory and slanderous statement. If you have a request, please limit it to that. Anything more will be considered harassment of staff and action will be taken accordingly. We do not tolerate workplace harassment and bullying from anyone, including tenants.
2. Your email was to me and the maintenance team, not Kaneesha, so it would not have been possible for her to respond. Again, she is not a manager and deals with community development only. I manage the Tenancies and Olu manages the Facilities. We do not have 1 manager for all, we have 1 manager per team/function. Please consult the who to contact sheet I sent with the ways to request service based on the need.
3. You were provided all of the rent receipts for the portion you paid. The portion from subsidy is not paid by you and you are therefore not entitled to a document stating you paid it. If you want to discuss your subsidy, you will need to speak with the Housing Services Branch of the City.
4. For the repairs, the contractor has already been engaged and we have requested an expedited resolution. Unfortunately the boiler parts were not available locally so they needed to be ordered. Maintenance sent around information on this matter. Let me be very clear, you are not authorized to access the building mechanical rooms and no outside contractors will be permitted to enter either.
5. We do not work on weekends or holidays so it is normal you would not get a response. If there is emergency maintenance required after hours or on weekends, you are to call the emergency maintenance line to report this so a contractor can be dispatched. 613-691-5300 is the after hours emergency line – it is also printed on the Who to Contact sheet.

If you do not have any new request, we wish you a great day.

[Quoted text hidden]

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com>

Mon, May 26, 2025 at 7:05 PM

To: Sarah Lorenz <housing.manager@multifaithhousing.ca>

Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

1. "Please refrain from making accusatory and slanderous statements." - Please provide an example of an accusation or slanderous statement - this is an *accusation*. *Slander* is spoken defamatory lies, libel is Written defamatory or untrue statements. I have done neither. I referred to a Man who unlawfully entered My house as a 'goon', and I have the right to do so, it is My opinion of the Man. There are much worse things I could choose to say about a Man who unlawfully enters My apartment.

2. My email was to '[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)'. I was told that Kaneesha is the building manager, replacing Faisha, the previous building manager. You are required to have a manager to contact when maintenance are not doing their job. The tenants in My building are not satisfied with Your response to the emergency water heater issue, and property standards for the

City of Ottawa say that twenty-four hours is reasonable. Seven days is NOT ACCEPTABLE. You should rent a water heater until the parts come or replace the water heater. You do not WISH to do what is required because You don't Wish to spend the money. You COULD have this fixed, You CHOOSE not to. I know because I worked more than six years as a superintendent for a building and I was responsible for exactly this issue. I COULD NOT just let the tenants go without water for a full week, that is NOT ACCEPTABLE. If You can at least acknowledge that this is not acceptable and offer to compensate People for extra hydro usage and an abatement of rent, at least You would be demonstrating some kind of responsibility and accountability. You do this because the city of Ottawa enables Your negligence. You are depriving Your tenants of dignity, a most basic inherent right.

3. Your entire answer is unacceptable. You are responsible for providing receipts to tenants upon request, it doesn't matter where You get the money from! In fact, if it is some One else, then I *especially* require a receipt so that I know it is getting done and that I Will not be unlawfully served with an N4 because the public Trustee was negligent. You are depriving People of their basic rights under the Residential Tenancies Act which requires for You to maintain accurate records and to provide copies of those records upon request.

4. Once again, NOT THE TENANTS PROBLEM!!! You are not able to maintain Your apartments in reasonable time, which is a violation of the City of Ottawa property standards and a violation of the Residential Tenancies Act, depriving People of an essential resource necessary for basic human dignity for an UNREASONABLE amount of time because You are too cheap to replace the water heater. The tenants should *at the very least* be able to call a private contractor for an estimate to see if they can do any better than Your negligent maintenance team that use the same excuse for every situation. If this is True, can We see the emails concerning the inspection, requested parts and expected date of delivery? Surely there is a tracking number advising You when those parts You ordered Will arrive? Can We request to see those receipts, You are required to maintain accurate records.

5. Where do You have a copy on file of ever serving Me with any of these 'emergency numbers' or advising Me of any of these procedures? The only emails I have for MHI were the ones on the bottoms of notices I have received which are the one I am writing now. Telling Me by Way of this email is a little late. I Wish to know who is liable for Your negligence as an agent of MHI. MHI is liable to the tenants for the gross mismanagement and negligence with respect to maintenance or problems like this would not consistently happen. Who is liable for Your organization legally? Sahada Alolo or You?

## NOTICE OF HARASSMENT AND GASLIGHTING

Once again, You failed to address My legal points. You didn't say where the Residential Tenancies Act says You don't have to provide tenants with a receipt to show they are getting paid. It is MY money that pays the rent, the City of Ottawa is fulfilling the obligation of paying it for My benefit, I am most definitely entitled to a receipt to show how much You are ACTUALLY taking, especially when You were found to be stealing from Me an additional \$60/month.

You didn't tell Me who You repaid the stolen money to. You didn't tell Me who has a copy of the receipt that was provided to Lori Simpson allowing MHI to take rent directly from the public Trust. That was YOUR employee that I signed that contract with, NOT the City of Ottawa or Home for Good. I have proof of that meeting.

Your failure to answer these questions is criminal negligence because You do so with intent to antagonize which is why I believe You are a belligerent and incompetent woman. Nothing at all 'defamatory' about it when it is demonstrably True to any One but You.



Blessings,

King Sean, House von Dehn,  
Hand of Stephen,  
The Kingdom of Heaven Found a Sean  
for the Benefit of MHI's neglected tenants

[Rental Housing Property Management By-law - A Guide for Landlords](#)

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com>

Tue, May 27, 2025 at 10:10 AM

To: Sarah Lorenz <housing.manager@multifaithhousing.ca>

Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

What company are You ordering the part from, where are they located, and what is the tracking number for the parts? Can You share that information, or is it all lies? I just find it remarkable that anytime there is an 'emergency' repair required, You delay for over a week because 'parts'. What was the excuse for keeping Ayan waiting on a fridge for a week while all her food went bad?

Can You answer any of My questions? Are any of these questions unreasonable? Or are You paid to gaslight exclusively?

I don't believe a Word You say because all You have ever done is lie to Me.

King Sean, House von Dehn,  
Hand of Stephen,  
The Kingdom of Heaven Found a Sean

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**Sarah Lorenz** <housing.manager@multifaithhousing.ca>

Tue, May 27, 2025 at 10:26 AM

To: "King Sean, House von Dehn" <gnosticwisdom37@gmail.com>

Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

Sean

We are under no obligation to provide you with that information. The part is on order and it has been rushed. We are doing everything in our power to return the hot water to the building.

The who to contact sheet was delivered to all tenant after we changed the emails and phone numbers. We ask that you please ensure to follow the process and email the right team. There is a manager for each team who can respond to escalations about the service of their department. This was done to better serve tenants and ensure all 400+ units are attended to in a timely manner. This is a change to how it was in the past and was communicated a few times to all tenants.

You were provided the receipts. Did you want another copy of them? If you want more information on your subsidy, it is managed by the Housing Services branch of the city and you are welcome to contact them to discuss as they manage your subsidy.



The overpayment from your benefits were returned to the benefit office as per process and policy. You need to speak with you caseworker on this matter.

We trust you now understand who to contact if there are needs in your unit and that you will contact the appropriate team going forward.

We wish you a good day.

[Quoted text hidden]

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com> Tue, May 27, 2025 at 10:32 AM  
To: Sarah Lorenz <housing.manager@multifaithhousing.ca>  
Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

YOU ARE AN INFURIATING WOMAN!!! YOU **DID NOT** provide Me with receipts, You said I'm not entitled to them. I am specifically asking for a copy of the contract Signed with Lori Simpson on September 11th, 2023. That was to pay You over \$10,000 in outstanding rent. Where is that receipt?

[Quoted text hidden]

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com> Tue, May 27, 2025 at 10:33 AM  
To: Sarah Lorenz <housing.manager@multifaithhousing.ca>  
Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

You ARE required to provide Us with that information because We don't believe You and You are required to PROVE You are doing everything in Your power to restore the water - You LIE to buy time consistently. How long have vermin been living in the rooftops of all Your properties?

[Quoted text hidden]

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com> Tue, May 27, 2025 at 10:34 AM  
To: Sarah Lorenz <housing.manager@multifaithhousing.ca>  
Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

I'm setting up a Tenant Associate at MHI to educate the tenants on their rights and City of Ottawa property standards.

[Quoted text hidden]

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**Sarah Lorenz** <housing.manager@multifaithhousing.ca> Tue, May 27, 2025 at 10:39 AM  
To: "King Sean, House von Dehn" <gnosticwisdom37@gmail.com>  
Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

Again, please speak with the city. We can no longer assist you.

[Quoted text hidden]

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com> Tue, May 27, 2025 at 10:39 AM  
To: Sarah Lorenz <housing.manager@multifaithhousing.ca>  
Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

We are under no obligation to provide you with that information. The part is on order and it has been rushed. We are doing everything in our power to return the hot water to the building.

I don't believe You. Not one Word. But keep accurate records of Your efforts to secure the parts because I Will summons them for the LTB when I file My next claim on behalf of all the tenants in this building. I believe if You were honest and genuine, You would provide the receipts happily

because You would WANT every One to know You are doing all You can. But You're not, are You? This is just an excuse because You don't Wish to spend money.

King Sean, House von Dehn,  
Hand of Stephen,  
The Kingdom of Heaven Found a Sean

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com> Tue, May 27, 2025 at 10:40 AM  
To: Sarah Lorenz <housing.manager@multifaithhousing.ca>  
Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

Okay, WHO at the city did You repay the money You stole from Me?

[Quoted text hidden]

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com> Tue, May 27, 2025 at 10:41 AM  
To: Sarah Lorenz <housing.manager@multifaithhousing.ca>  
Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

The city is a lot of People, Sarah, can You narrow it down a little? Who did You repay the stolen money to, and who can provide Me with a copy of the receipt I signed with Lori Simpson - YOUR employee (at the time)?

[Quoted text hidden]

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**Sarah Lorenz** <housing.manager@multifaithhousing.ca> Tue, May 27, 2025 at 10:42 AM  
To: "King Sean, House von Dehn" <gnosticwisdom37@gmail.com>  
Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

Subsidy = Housing Services Branch

OW/ODSP = your caseworker

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com> Tue, May 27, 2025 at 10:43 AM  
To: Sarah Lorenz <housing.manager@multifaithhousing.ca>  
Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

Who did You repay the money to. I need a NAME Sarah. No One at either of those organizations has any idea what You are talking about, they are calling You a liar. So who did You repay the money to?

[Quoted text hidden]

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com> Tue, May 27, 2025 at 10:45 AM  
To: Sarah Lorenz <housing.manager@multifaithhousing.ca>  
Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

YOU need to have a copy of the contract that allowed You to take s\$10,000+ in rent from Me - where is that contract? You are insufferable!!! This is contempt, harassment, and GASLIGHTING. This is the epitome of arrogance and narcissism. Where is the receipt, Sarah, and stop pretending You are too stupid to know what I am tall King about.

King Sean, House von Dehn,  
Hand of Stephen,  
The Kingdom of Heaven Found a Sean

[Quoted text hidden]

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com> Tue, May 27, 2025 at 10:47 AM  
To: Sarah Lorenz <housing.manager@multifaithhousing.ca>  
Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

A NAME or a RECEIPT showing the stolen money was repaid. If You have it, You would produce it. You don't because You are LYING!!!

[Quoted text hidden]

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**Sarah Lorenz** <housing.manager@multifaithhousing.ca>

Tue, May 27, 2025 at 10:49 AM

To: "King Sean, House von Dehn" <gnosticwisdom37@gmail.com>

Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

Sean, I will no longer respond on these matters as it has all been explained many times now.

You have been given the receipts for the portion you paid.

The money was returned to OW/ODSP so you speak to your caseworker

The subsidy, you speak with the Housing Services Branch – there is a main line when you call 311 and they can look up your file and tell you who deals with your file.

[Quoted text hidden]

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**King Sean, House von Dehn** <gnosticwisdom37@gmail.com>

Tue, May 27, 2025 at 10:54 AM

To: Sarah Lorenz <housing.manager@multifaithhousing.ca>

Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

YOU ARE EITHER MENTALLY CHALLENGED OR DELIBERATELY GASLIGHTING.

Please tell Me what part of the following sentence You don't understand.

Where is a copy of the CONTRACT I Signed that allowed You to take over \$10,000 in unpaid rent in 2023, September 11th, that I Signed with Lori Simpson.

Nothing You have provided answers that question, and I Will Keep Writing You until You answer My questions directly as You are liable as manager for MHI. I don't believe You are too stupid to understand what I am as King of You, and Your answer is not acceptable, it is not a response to My question.

[Quoted text hidden]

---

**Sarah Lorenz** <housing.manager@multifaithhousing.ca>

Tue, May 27, 2025 at 11:05 AM

To: "King Sean, House von Dehn" <gnosticwisdom37@gmail.com>

Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

Sean,

I have answered all your questions. The answers have not changed.

For the matter signed with Lori, that would have been about your subsidy and assistance from the city to pay the arrears – this is again with the Housing Services Branch of the city as they manage your subsidy and paid off the arrears.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

Multifaith Housing Initiative

613-686-1825

[Housing.Manager@multifaithhousing.ca](mailto:Housing.Manager@multifaithhousing.ca)

[www.multifaithhousing.ca](http://www.multifaithhousing.ca)

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**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>

**Sent:** May 27, 2025 10:55 AM

**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>

**Cc:** Maintenance <[maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca)>; Olu Ademeso <[facilities.manager@multifaithhousing.ca](mailto:facilities.manager@multifaithhousing.ca)>

**Subject:** Re: Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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Please tell Me what part of the following sentence You don't understand.

Where is a copy of the CONTRACT I Signed that allowed You to take over \$10,000 in unpaid rent in 2023, September 11th, that I Signed with Lori Simpson.

Nothing You have provided answers that question, and I Will Keep Writing You until You answer My questions directly as You are liable as manager for MHI. I don't believe You are too stupid to understand what I am as King of You, and Your answer is not acceptable, it is not a response to My question.

On Tue, May 27, 2025 at 10:50 AM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Sean, I will no longer respond on these matters as it has all been explained many times now.

You have been given the receipts for the portion you paid.

The money was returned to OW/ODSP so you speak to your caseworker

The subsidy, you speak with the Housing Services Branch – there is a main line when you call 311 and they can look up your file and tell you who deals with your file.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

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**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>  
**Sent:** May 27, 2025 10:47 AM  
**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>  
**Cc:** Maintenance <[maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca)>; Olu Ademeso <[facilities.manager@multifaithhousing.ca](mailto:facilities.manager@multifaithhousing.ca)>  
**Subject:** Re: Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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A NAME or a RECEIPT showing the stolen money was repaid. If You have it, You would produce it. You don't because You are LYING!!!

On Tue, May 27, 2025 at 10:45 AM King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)> wrote:

YOU need to have a copy of the contract that allowed You to take s\$10,000+ in rent from Me - where is that contract? You are insufferable!!! This is contempt, harassment, and GASLIGHTING. This is the epitome of arrogance and narcissism. Where is the receipt, Sarah, and stop pretending You are too stupid to know what I am talking about.

King Sean, House von Dehn,

Hand of Stephen,

The Kingdom of Heaven Found a Sean

On Tue, May 27, 2025 at 10:43 AM King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)> wrote:

Who did You repay the money to. I need a NAME Sarah. No One at either of those organizations has any idea what You are talking about, they are calling You a liar. So who did You repay the money to?

On Tue, May 27, 2025 at 10:42 AM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Subsidy = Housing Services Branch

OW/ODSP = your caseworker

Thank you,

## Sarah Lorenz

### Tenancies Manager - Gestionnaire de locations

Multifaith Housing Initiative

613-686-1825

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---

**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>

**Sent:** May 27, 2025 10:41 AM

**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>

**Cc:** Maintenance <[maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca)>; Olu Ademeso <[facilities.manager@multifaithhousing.ca](mailto:facilities.manager@multifaithhousing.ca)>

**Subject:** Re: Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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Okay, WHO at the city did You repay the money You stole from Me?

On Tue, May 27, 2025 at 10:39 AM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Again, please speak with the city. We can no longer assist you.

Thank you,



**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

Multifaith Housing Initiative

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[Housing.Manager@multifaithhousing.ca](mailto:Housing.Manager@multifaithhousing.ca)

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**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>

**Sent:** May 27, 2025 10:32 AM

**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>

**Cc:** Maintenance <[maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca)>; Olu Ademeso <[facilities.manager@multifaithhousing.ca](mailto:facilities.manager@multifaithhousing.ca)>

**Subject:** Re: Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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YOU ARE AN INFURIATING WOMAN!!! YOU **DID NOT** provide Me with receipts, You said I'm not entitled to them. I am specifically asking for a copy of the contract Signed with Lori Simpson on September 11th, 2023. That was to pay You over \$10,000 in outstanding rent. Where is that receipt?

On Tue, May 27, 2025 at 10:26 AM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Sean

We are under no obligation to provide you with that information. The part is on order and it has been rushed. We are doing everything in our power to return the hot water to the building.

The who to contact sheet was delivered to all tenant after we changed the emails and phone numbers. We ask that you please ensure to follow the process and email the right team. There is a manager for each team who can respond to escalations about the service of their department. This was done to better serve tenants and ensure all 400+ units are attended to in a timely manner. This is a change to how it was in the past and was communicated a few times to all tenants.

You were provided the receipts. Did you want another copy of them? If you want more information on your subsidy, it is managed by the Housing Services branch of the city and you are welcome to contact them to discuss as they manage your subsidy.

The overpayment from your benefits were returned to the benefit office as per process and policy. You need to speak with you caseworker on this matter.

We trust you now understand who to contact if there are needs in your unit and that you will contact the appropriate team going forward.

We wish you a good day.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

Multifaith Housing Initiative

613-686-1825

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**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>  
**Sent:** May 27, 2025 10:10 AM  
**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>  
**Cc:** Maintenance <[maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca)>; Olu Ademeso <[facilities.manager@multifaithhousing.ca](mailto:facilities.manager@multifaithhousing.ca)>  
**Subject:** Re: Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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What company are You ordering the part from, where are they located, and what is the tracking number for the parts? Can You share that information, or is it all lies? I just find it remarkable that anytime there is an 'emergency' repair required, You delay for over a week because 'parts'. What was the excuse for keeping Ayan waiting on a fridge for a week while all her food went bad?

Can You answer any of My questions? Are any of these questions unreasonable? Or are You paid to gaslight exclusively?

I don't believe a Word You say because all You have ever done is lie to Me.

King Sean, House von Dehn,  
Hand of Stephen,  
The Kingdom of Heaven Found a Sean

On Mon, May 26, 2025 at 7:05 PM King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)> wrote:

1. "Please refrain from making accusatory and slanderous statements." - Please provide an example of an accusation or slanderous statement - this is an *accusation*. *Slander* is spoken defamatory lies, libel is Written defamatory or untrue statements. I have done neither. I referred to a Man who unlawfully entered My house as a 'goon', and I have the right to do so, it is My opinion of the Man. There are much worse things I could choose to say about a Man who unlawfully enters My apartment.

2. My email was to '[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)'. I was told that Kaneesha is the building manager, replacing Faisa, the previous building manager. You are required to have a manager to contact when maintenance are not doing their job. The tenants in My building are not satisfied with Your response to the emergency water heater issue, and property standards for the City of Ottawa say that twenty-four hours is reasonable. Seven days is NOT ACCEPTABLE. You should rent a water heater until the parts come or replace the water heater. You do not WISH to do what is required because You don't Wish to spend the money. You COULD have this fixed, You CHOOSE not to. I know because I worked more than six years as a superintendent for a building and I was responsible for exactly this issue. I COULD NOT just let the tenants go without water for a full week, that is NOT ACCEPTABLE. If You can at least acknowledge that this is not acceptable and offer to compensate People for extra hydro usage and an abatement of rent, at least You would be demonstrating some kind of responsibility and accountability. You do this because the city of Ottawa enables Your negligence. You are depriving Your tenants of dignity, a most basic inherent right.

3. Your entire answer is unacceptable. You are responsible for providing receipts to tenants upon request, it doesn't matter where You get the money from! In fact, if it is some One else, then I *especially* require a receipt so that I know it is getting done and that I Will not be unlawfully served with an N4 because the public Trustee was negligent. You are depriving People of their basic rights under the Residential Tenancies Act which requires for You to maintain accurate records and to provide copies of those records upon request.

4. Once again, NOT THE TENANTS PROBLEM!!! You are not able to maintain Your apartments in reasonable time, which is a violation of the City of Ottawa property standards and a violation of the Residential Tenancies Act, depriving People of an essential resource necessary for basic human dignity for an UNREASONABLE amount of time because You are too cheap to replace the water heater. The tenants should *at the very least* be able to call a private contractor for an estimate to see if they can do any better than Your negligent maintenance team that use the same excuse for every situation. If this is True, can We see the emails concerning the inspection, requested parts and expected date of delivery? Surely there is a tracking number advising You when those parts You ordered Will arrive? Can We request to see those receipts, You are required to maintain accurate records.

5. Where do You have a copy on file of ever serving Me with any of these 'emergency numbers' or advising Me of any of these procedures? The only emails I have for MHI were the ones on the bottoms of notices I have received which are the one I am writing now. Telling Me by Way of this email is a little late. I Wish to know who is liable for Your negligence as an agent of MHI. MHI is liable to the tenants for the gross mismanagement and negligence with respect to maintenance or problems like this would not consistently happen. Who is liable for Your organization legally? Sahada Alolo or You?

## NOTICE OF HARASSMENT AND GASLIGHTING

Once again, You failed to address My legal points. You didn't say where the Residential Tenancies Act says You don't have to provide tenants with a receipt to show they are getting paid. It is MY money that pays the rent, the City of Ottawa is fulfilling the obligation of paying it for My benefit, I am most definitely entitled to a receipt to show how much You are ACTUALLY taking, especially when You were found to be stealing from Me an additional \$60/month.

You didn't tell Me who You repaid the stolen money to. You didn't tell Me who has a copy of the receipt that was provided to Lori Simpson allowing MHI to take rent directly from the public Trust. That was YOUR employee that I signed that contract with, NOT the City of Ottawa or Home for Good. I have proof of that meeting.

Your failure to answer these questions is criminal negligence because You do so with intent to antagonize which is why I believe You are a belligerent and incompetent woman. Nothing at all 'defamatory' about it when it is demonstrably True to any One but You.

Blessings,

King Sean, House von Dehn,

Hand of Stephen,

The Kingdom of Heaven Found a Sean

for the Benefit of MHI's neglected tenants

[Rental Housing Property Management By-law - A Guide for Landlords](#)

On Mon, May 26, 2025 at 5:07 PM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Hello Sean,

1. Please refrain from making accusatory and slanderous statement. If you have a request, please limit it to that. Anything more will be considered harassment of staff and action will be taken accordingly. We do not tolerate workplace harassment and bullying from anyone, including tenants.
2. Your email was to me and the maintenance team, not Kaneesha, so it would not have been possible for her to respond. Again, she is not a manager and deals with community development only. I manage the Tenancies and Olu manages the Facilities. We do not have 1 manager for

all, we have 1 manager per team/function. Please consult the who to contact sheet I sent with the ways to request service based on the need.

3. You were provided all of the rent receipts for the portion you paid. The portion from subsidy is not paid by you and you are therefore not entitled to a document stating you paid it. If you want to discuss your subsidy, you will need to speak with the Housing Services Branch of the City.
4. For the repairs, the contractor has already been engaged and we have requested an expedited resolution. Unfortunately the boiler parts were not available locally so they needed to be ordered. Maintenance sent around information on this matter. Let me be very clear, you are not authorized to access the building mechanical rooms and no outside contractors will be permitted to enter either.
5. We do not work on weekends or holidays so it is normal you would not get a response. If there is emergency maintenance required after hours or on weekends, you are to call the emergency maintenance line to report this so a contractor can be dispatched. 613-691-5300 is the after hours emergency line – it is also printed on the Who to Contact sheet.

If you do not have any new request, we wish you a great day.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

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[Housing.Manager@multifaithhousing.ca](mailto:Housing.Manager@multifaithhousing.ca)

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---

**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>  
**Sent:** May 26, 2025 4:55 PM  
**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>  
**Cc:** Maintenance <[maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca)>; Olu Ademeso <[facilities.manager@multifaithhousing.ca](mailto:facilities.manager@multifaithhousing.ca)>  
**Subject:** Re: Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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I'm advising You that the tenants are allowed to call a professional to see if the emergency can be fixed sooner and bill the repair to the landlord. Your maintenance team are not professionals.

On Mon, May 26, 2025 at 3:37 PM King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)> wrote:

Dear Sarah,

I was NOT requesting for You to respond. Is Kaneesha not capable of explaining her position to Me and advising Me that she's not responding because it's not her responsibility if that is the case? Why are YOU contacting Me if You are NOT the building manager? Who is the BUILDING MANAGER? Is that a straightforward enough question for You? The MANAGER is responsible for contacting appropriate maintenance departments, providing receipts and answering general questions about tenancy, as well as keeping the property well maintained.

You don't do ANY of that. Not once have I have been served with a Notice in compliance with the Residential Tenancy Act. NEVER have You explained why You are the only landlord in the City of Ottawa who is not obligated to provide rent receipts upon request that show EXACTLY how much You are receiving, ESPECIALLY after You were caught stealing from Me and attempting to have Me unlawfully evicted for telling You things like making People wait a WEEK for hot water is NOT ACCEPTABLE and You are LIABLE TO THE TENANTS FOR RENT ABATEMENT FOR EVERY DAY THE SERVICE IS DOWN FOR **UNREASONABLE** DELAY. The RTA says that 24 hours is REASONABLE which means that expecting tenants to wait is UNREASONABLE.



You don't care and You lack professionalism by gaslighting these legal points. If it is the City of Ottawa who is responsible for providing the receipt to Show You paid the City of Ottawa back, then how about You 'cc' Me on that email so they can provide it for Me and so that I know who You paid the money to. Is that too much to ask? Or Will You 'gaslight' by dodging the question again.

If You can't answer every legal question I am as King of You related to Your obligations under the RTA, You are incompetent or intentionally gaslighting to antagonize. I don't like You because You are rude and belligerent based on previous experiences and there is absolutely nothing wrong with Me calling a maintenance Man a goon for walking into My apartment unannounced and uninvited.

You are an arrogant, rude woman who does not seem to know the first thing about 'service' - You treat Your tenants like they are less than human. I am not the only person who is FURIOUS about this and fed up with Your excuses. Excuses don't Give the tenants hot water, and that is YOUR liability as the contact person for tenants who are not happy with the incompetence of maintenance ignoring emails from several tenants all weekend!!!

Your last letter is just another example of Your lawlessness and professional 'gaslighting'.

If You can't answer My legal and lawful questions, do not respond again or I Will consider it harassment. I never signed any contracts with You, I believe You are completely incompetent and I am fully entitled to have that opinion.

Blessings,

King Sean, House von Dehn,

Hand of Stephen,

The Kingdom of Heaven Found a Sean

For the Benefit of abused tenants of MHI

On Mon, May 26, 2025 at 3:11 PM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Hello Sean,

I was responding to your email on the matter.

Kaneesha is a community engagement coordinator and has nothing to do with my department nor with facilities. The community development team is only to be contacted for volunteering, and community programing. They cannot and will not help you with maintenance nor rental functions.

Here's the staff chart so you can see that there is a manager for the various functions: <https://www.multifaithhousing.ca/staff.html>

Ensuring to send to the right team will ensure you have a timely response to your requests.

Sending maintenance matters to me will just slow the request down as it will need to be forwarded and delays getting you into the queue for service.

I encourage you to read my other email about ensuring civil correspondences.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

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---

**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>

**Sent:** May 26, 2025 2:05 PM

**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>

**Cc:** Maintenance <[maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca)>; Olu Ademeso <[facilities.manager@multifaithhousing.ca](mailto:facilities.manager@multifaithhousing.ca)>

[multifaithhousing.ca](mailto:multifaithhousing.ca)>

**Subject:** Re: Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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I don't care about the details, You don't need to 'cc' Me on everything, I am just advising You that YOU are liable and Kaneesha is liable because she is allegedly the building manager.

On Mon, May 26, 2025 at 2:02 PM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Hello,

I manage tenancies and the Facilities team manages the maintenance.

The manager for that team is Olu and he is cc'ed on this email.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

Multifaith Housing Initiative

613-686-1825

[Housing.Manager@multifaithhousing.ca](mailto:Housing.Manager@multifaithhousing.ca)

[www.multifaithhousing.ca](http://www.multifaithhousing.ca)

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---

**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>  
**Sent:** May 26, 2025 2:01 PM  
**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>  
**Subject:** Re: Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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As the manager of the building, You are liable for all the negligence of Your maintenance department, not Me.

On Mon, May 26, 2025 at 1:58 PM King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)> wrote:

I require a key for the entrance to the building in the event of a power outage. Thank You. So does every other tenant. No amount of maintenance is going to magically make fobs work when power is out and People need a Way to get into the building without having to rely on Your negligence. Thank You.

On Mon, May 26, 2025 at 1:08 PM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Hello Sean,

This is not something that I take care of. All maintenance matters, including complaints about service, are to be sent to [maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca).

Hot Water: The contractor was there on Friday and was able to get it working but it went down again. We have the new part ordered on priority and it should be here in a day or so. The maintenance team will follow-up with all tenants on the matter.

Fobs: There was a communication breakdown with the contractor, which has been resolved, and this should not happen again. We have already asked the contractor to look into why this happened during the power surges and outages so this does not re-occur.

We thank you for your patience in this matter and for ensuring the send requests to the correct team.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

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613-686-1825

[Housing.Manager@multifaithhousing.ca](mailto:Housing.Manager@multifaithhousing.ca)

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---

**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>

**Sent:** May 25, 2025 10:53 AM

**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>

**Subject:** Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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Dear Housing Management Team,

Hot water has been out in 320 Via Chianti for more than twenty-four hours. Tenants are entitled to an abatement of rent for every additional day they do not have hot water. For My unit, that works out to \$36.06 per day.

You also left all tenants without any working FOB's to enter the main building. If the FOB's are going to be rendered useless everytime there is a power outage for even a second, You need to provide all tenants with a copy of the key for the main entrance so that tenants do not have to prop open the doors to unwanted guests. They also had no access to laundry or garbage facilities, so You Will need to provide tenants with a manual key for those areas as well.

How long should the tenants expect to wait for hot water so they can shower, do their dishes, laundry, and get on with their life?

I look forward to hearing from You.

King Sean, House von Dehn,

Hand of Stephen,

The Kingdom of Heaven Found a Sean

for the Benefit of the exploited tenants subject to MHI's negligence

---

**King Sean, House von Dehn** <gnosticwisdom37@gmail.com>

Tue, May 27, 2025 at 11:31 AM

To: Sarah Lorenz <housing.manager@multifaithhousing.ca>

Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

You are officially an idiot. YOU are the one taking money YOU need a copy of the contract to show what money YOU are receiving!!! The City of Ottawa did not receive money, YOU did. Where is that contract? YOU MUST RETAIN A COPY, I WISH TO SEE IT!!!

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Fobs: There was a communication breakdown with the contractor, which has been resolved, and this should not happen again. We have already asked the contractor to look into why this happened during the power surges and outages so this does not re-occur.

We thank you for your patience in this matter and for ensuring the send requests to the correct team.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

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---

**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>  
**Sent:** May 25, 2025 10:53 AM  
**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>  
**Subject:** Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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Dear Housing Management Team,

Hot water has been out in 320 Via Chianti for more than twenty-four hours. Tenants are entitled to an abatement of rent for every additional day they do not have hot water. For My unit, that works out to \$36.06 per day.

You also left all tenants without any working FOB's to enter the main building. If the FOB's are going to be rendered useless everytime there is a power outage for even a second, You need to provide all tenants with a copy of the key for the main entrance so that tenants do not have to prop open the doors to unwanted guests. They also had no access to laundry or garbage facilities, so You Will need to provide tenants with a manual key for those areas as well.

How long should the tenants expect to wait for hot water so they can shower, do their dishes, laundry, and get on with their life?

I look forward to hearing from You.

King Sean, House von Dehn,

Hand of Stephen,

The Kingdom of Heaven Found a Sean

for the Benefit of the exploited tenants subject to MHI's negligence

---

**King Sean, House von Dehn** <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>

To: Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>

Cc: Maintenance <[maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca)>, Olu Ademeso <[facilities.manager@multifaithhousing.ca](mailto:facilities.manager@multifaithhousing.ca)>

Tue, May 27, 2025 at 12:28 PM

You have not answered a single question, You continually dance around the questions I'm asking or restate Your OPINION which is incorrect.

But I Will maintain a record of these emails to demonstrate Your contempt, incompetence, and lack of respect You have for the dignity of Your tenants, the City of Ottawa property standards, and the Residential Tenancies Act. I've shared with You numerous times Your obligations to Me according to the RTA with respect to receipts. Your OPINION means NOTHING. The LAW requires You to provide a receipt for everything You receive in relation to what You are charging for any unit upon request, regardless *where* the money comes from!!! I could ask any One to pay My rent but I'm the One with the lease agreement, so I'm the one who gets the receipt. I'm the one who Will be threatened with an N4 if rent isn't paid, so I am the One entitled to the receipt. You are not following City of Ottawa property standards which considers hot water an urgent Matter and provides the landlord with twenty-four hours to fix the issue or tenants may file with the LTB for an abatement of rent for every day the tenants do not have hot water. That is what the Law has to say on the Issue, Your OPINION is irrelevant.

Have a nice day,

King Sean, House von Dehn,  
Hand of Stephen,  
The Kingdom of Heaven Found a Sean

[Quoted text hidden]

---

**Sarah Lorenz** <housing.manager@multifaithhousing.ca>

Tue, May 27, 2025 at 12:55 PM

To: "King Sean, House von Dehn" <gnosticwisdom37@gmail.com>

Cc: Maintenance <maintenance@multifaithhousing.ca>, Olu Ademeso <facilities.manager@multifaithhousing.ca>

Again – we do not administer or manage your subsidy and it was related to your subsidy. You need to call the city.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

Multifaith Housing Initiative

613-686-1825

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**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>  
**Sent:** May 27, 2025 11:31 AM  
**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>  
**Cc:** Maintenance <[maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca)>; Olu Ademeso <[facilities.manager@multifaithhousing.ca](mailto:facilities.manager@multifaithhousing.ca)>  
**Subject:** Re: Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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You are officially an idiot. YOU are the one taking money YOU need a copy of the contract to show what money YOU are receiving!!! The City of Ottawa did not receive money, YOU did. Where is that contract? YOU MUST RETAIN A COPY, I WISH TO SEE IT!!!

On Tue, May 27, 2025 at 11:05 AM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Sean,

I have answered all your questions. The answers have not changed.

For the matter signed with Lori, that would have been about your subsidy and assistance from the city to pay the arrears – this is again with the Housing Services Branch of the city as they manage your subsidy and paid off the arrears.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

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**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>  
**Sent:** May 27, 2025 10:55 AM  
**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>  
**Cc:** Maintenance <[maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca)>; Olu Ademeso <[facilities.manager@multifaithhousing.ca](mailto:facilities.manager@multifaithhousing.ca)>  
**Subject:** Re: Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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**YOU ARE EITHER MENTALLY CHALLENGED OR DELIBERATELY GASLIGHTING.**

Please tell Me what part of the following sentence You don't understand.

Where is a copy of the CONTRACT I Signed that allowed You to take over \$10,000 in unpaid rent in 2023, September 11th, that I Signed with Lori Simpson.

Nothing You have provided answers that question, and I Will Keep Writing You until You answer My questions directly as You are liable as manager for MHI. I don't believe You are too stupid to understand what I am as King of You, and Your answer is not acceptable, it is not a response to My question.

On Tue, May 27, 2025 at 10:50 AM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Sean, I will no longer respond on these matters as it has all been explained many times now.

You have been given the receipts for the portion you paid.

The money was returned to OW/ODSP so you speak to your caseworker

The subsidy, you speak with the Housing Services Branch – there is a main line when you call 311 and they can look up your file and tell you who deals with your file.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

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**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>

**Sent:** May 27, 2025 10:47 AM

**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>

**Cc:** Maintenance <[maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca)>; Olu Ademeso <[facilities.manager@multifaithhousing.ca](mailto:facilities.manager@multifaithhousing.ca)>

**Subject:** Re: Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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A NAME or a RECEIPT showing the stolen money was repaid. If You have it, You would produce it. You don't because You are LYING!!!

On Tue, May 27, 2025 at 10:45 AM King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)> wrote:

YOU need to have a copy of the contract that allowed You to take s\$10,000+ in rent from Me - where is that contract? You are insufferable!!! This is contempt, harassment, and GASLIGHTING. This is the epitome of arrogance and narcissism. Where is the receipt, Sarah, and stop pretending You are too stupid to know what I am talking about.

King Sean, House von Dehn,

Hand of Stephen,

The Kingdom of Heaven Found a Sean

On Tue, May 27, 2025 at 10:43 AM King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)> wrote:

Who did You repay the money to. I need a NAME Sarah. No One at either of those organizations has any idea what You are talking about, they are calling You a liar. So who did You repay the money to?

On Tue, May 27, 2025 at 10:42 AM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Subsidy = Housing Services Branch

OW/ODSP = your caseworker

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

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**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>  
**Sent:** May 27, 2025 10:41 AM  
**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>  
**Cc:** Maintenance <[maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca)>; Olu Ademeso <[facilities.manager@multifaithhousing.ca](mailto:facilities.manager@multifaithhousing.ca)>  
**Subject:** Re: Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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Okay, WHO at the city did You repay the money You stole from Me?

On Tue, May 27, 2025 at 10:39 AM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Again, please speak with the city. We can no longer assist you.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

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[Housing.Manager@multifaithhousing.ca](mailto:Housing.Manager@multifaithhousing.ca)

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**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>

**Sent:** May 27, 2025 10:32 AM

**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>

**Cc:** Maintenance <[maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca)>; Olu Ademeso <[facilities.manager@multifaithhousing.ca](mailto:facilities.manager@multifaithhousing.ca)>

**Subject:** Re: Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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YOU ARE AN INFURIATING WOMAN!!! YOU **DID NOT** provide Me with receipts, You said I'm not entitled to them. I am specifically asking for a copy of the contract Signed with Lori Simpson on September 11th, 2023. That was to pay You over \$10,000 in outstanding rent. Where is that receipt?

On Tue, May 27, 2025 at 10:26 AM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Sean

We are under no obligation to provide you with that information. The part is on order and it has been rushed. We are doing everything in our power to return the hot water to the building.

The who to contact sheet was delivered to all tenant after we changed the emails and phone numbers. We ask that you please ensure to follow the process and email the right team. There is a manager for each team who can respond to escalations about the service of their department. This was done to better serve tenants and ensure all 400+ units are attended to in a timely manner. This is a change to how it was in the past and was communicated a few times to all tenants.

You were provided the receipts. Did you want another copy of them? If you want more information on your subsidy, it is managed by the Housing Services branch of the city and you are welcome to contact them to discuss as they manage your subsidy.

The overpayment from your benefits were returned to the benefit office as per process and policy. You need to speak with you caseworker on this matter.

We trust you now understand who to contact if there are needs in your unit and that you will contact the appropriate team going forward.

We wish you a good day.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

Multifaith Housing Initiative

613-686-1825

[Housing.Manager@multifaithhousing.ca](mailto:Housing.Manager@multifaithhousing.ca)

[www.multifaithhousing.ca](http://www.multifaithhousing.ca)

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---

**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>

**Sent:** May 27, 2025 10:10 AM

**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>

**Cc:** Maintenance <[maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca)>; Olu Ademeso <[facilities.manager@multifaithhousing.ca](mailto:facilities.manager@multifaithhousing.ca)>

**Subject:** Re: Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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What company are You ordering the part from, where are they located, and what is the tracking number for the parts? Can You share that information, or is it all lies? I just find it remarkable that anytime

there is an 'emergency' repair required, You delay for over a week because 'parts'. What was the excuse for keeping Ayan waiting on a fridge for a week while all her food went bad?

Can You answer any of My questions? Are any of these questions unreasonable? Or are You paid to gaslight exclusively?

I don't believe a Word You say because all You have ever done is lie to Me.

King Sean, House von Dehn,

Hand of Stephen,

The Kingdom of Heaven Found a Sean

On Mon, May 26, 2025 at 7:05 PM King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)> wrote:

1. "Please refrain from making accusatory and slanderous statements." - Please provide an example of an accusation or slanderous statement - this is an *accusation*. *Slander* is spoken defamatory lies, libel is Written defamatory or untrue statements. I have done neither. I referred to a Man who unlawfully entered My house as a 'goon', and I have the right to do so, it is My opinion of the Man. There are much worse things I could choose to say about a Man who unlawfully enters My apartment.

2. My email was to '[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)'. I was told that Kaneesha is the building manager, replacing Faisa, the previous building manager. You are required to have a manager to contact when maintenance are not doing their job. The tenants in My building are not satisfied with Your response to the emergency water heater issue, and property standards for the City of Ottawa say that twenty-four hours is reasonable. Seven days is NOT ACCEPTABLE. You should rent a water heater until the parts come or replace the water heater. You do not WISH to do what is required because You don't Wish to spend the money. You COULD have this fixed, You CHOOSE not to. I know because I worked more than six years as a superintendent for a building and I was responsible for exactly this issue. I COULD NOT just let the tenants go without water for a full week, that is NOT ACCEPTABLE. If You can at least acknowledge that this is not acceptable and offer to compensate People for extra hydro usage and an abatement of rent, at least You would be demonstrating some kind of responsibility and accountability. You do this because the city of Ottawa enables Your negligence. You are depriving Your tenants of dignity, a most basic inherent right.

3. Your entire answer is unacceptable. You are responsible for providing receipts to tenants upon request, it doesn't matter where You get the money from! In fact, if it is some One else, then I *especially* require a receipt so that I know it is getting done and that I Will not be unlawfully served with an N4 because the public Trustee was negligent. You are depriving People of their basic rights under the

Residential Tenancies Act which requires for You to maintain accurate records and to provide copies of those records upon request.

4. Once again, NOT THE TENANTS PROBLEM!!! You are not able to maintain Your apartments in reasonable time, which is a violation of the City of Ottawa property standards and a violation of the Residential Tenancies Act, depriving People of an essential resource necessary for basic human dignity for an UNREASONABLE amount of time because You are too cheap to replace the water heater. The tenants should *at the very least* be able to call a private contractor for an estimate to see if they can do any better than Your negligent maintenance team that use the same excuse for every situation. If this is True, can We see the emails concerning the inspection, requested parts and expected date of delivery? Surely there is a tracking number advising You when those parts You ordered Will arrive? Can We request to see those receipts, You are required to maintain accurate records.

5. Where do You have a copy on file of ever serving Me with any of these 'emergency numbers' or advising Me of any of these procedures? The only emails I have for MHI were the ones on the bottoms of notices I have received which are the one I am writing now. Telling Me by Way of this email is a little late. I Wish to know who is liable for Your negligence as an agent of MHI. MHI is liable to the tenants for the gross mismanagement and negligence with respect to maintenance or problems like this would not consistently happen. Who is liable for Your organization legally? Sahada Alolo or You?

## NOTICE OF HARASSMENT AND GASLIGHTING

Once again, You failed to address My legal points. You didn't say where the Residential Tenancies Act says You don't have to provide tenants with a receipt to show they are getting paid. It is MY money that pays the rent, the City of Ottawa is fulfilling the obligation of paying it for My benefit, I am most definitely entitled to a receipt to show how much You are ACTUALLY taking, especially when You were found to be stealing from Me an additional \$60/month.

You didn't tell Me who You repaid the stolen money to. You didn't tell Me who has a copy of the receipt that was provided to Lori Simpson allowing MHI to take rent directly from the public Trust. That was YOUR employee that I signed that contract with, NOT the City of Ottawa or Home for Good. I have proof of that meeting.

Your failure to answer these questions is criminal negligence because You do so with intent to antagonize which is why I believe You are a belligerent and incompetent woman. Nothing at all 'defamatory' about it when it is demonstrably True to any One but You.

Blessings,

King Sean, House von Dehn,

Hand of Stephen,

The Kingdom of Heaven Found a Sean

for the Benefit of MHI's neglected tenants

[Rental Housing Property Management By-law - A Guide for Landlords](#)

On Mon, May 26, 2025 at 5:07 PM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Hello Sean,

1. Please refrain from making accusatory and slanderous statement. If you have a request, please limit it to that. Anything more will be considered harassment of staff and action will be taken accordingly. We do not tolerate workplace harassment and bullying from anyone, including tenants.
2. Your email was to me and the maintenance team, not Kaneesha, so it would not have been possible for her to respond. Again, she is not a manager and deals with community development only. I manage the Tenancies and Olu manages the Facilities. We do not have 1 manager for all, we have 1 manager per team/function. Please consult the who to contact sheet I sent with the ways to request service based on the need.
3. You were provided all of the rent receipts for the portion you paid. The portion from subsidy is not paid by you and you are therefore not entitled to a document stating you paid it. If you want to discuss your subsidy, you will need to speak with the Housing Services Branch of the City.
4. For the repairs, the contractor has already been engaged and we have requested an expedited resolution. Unfortunately the boiler parts were not available locally so they needed to be ordered. Maintenance sent around information on this matter. Let me be very clear, you are not authorized to access the building mechanical rooms and no outside contractors will be permitted to enter either.
5. We do not work on weekends or holidays so it is normal you would not get a response. If there is emergency maintenance required after hours or on weekends, you are to call the emergency maintenance line to report

this so a contractor can be dispatched. 613-691-5300 is the after hours emergency line – it is also printed on the Who to Contact sheet.

If you do not have any new request, we wish you a great day.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

Multifaith Housing Initiative

613-686-1825

[Housing.Manager@multifaithhousing.ca](mailto:Housing.Manager@multifaithhousing.ca)

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**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>

**Sent:** May 26, 2025 4:55 PM

**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>

**Cc:** Maintenance <[maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca)>; Olu Ademeso <[facilities.manager@multifaithhousing.ca](mailto:facilities.manager@multifaithhousing.ca)>

**Subject:** Re: Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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I'm advising You that the tenants are allowed to call a professional to see if the emergency can be fixed sooner and bill the repair to the landlord. Your maintenance team are not professionals.

On Mon, May 26, 2025 at 3:37 PM King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)> wrote:

Dear Sarah,

I was NOT requesting for You to respond. Is Kaneesha not capable of explaining her position to Me and advising Me that she's not responding because it's not her responsibility if that is the case? Why are YOU contacting Me if You are NOT the building manager? Who is the BUILDING MANAGER? Is that a straightforward enough question for You? The MANAGER is responsible for contacting appropriate maintenance departments, providing receipts and answering general questions about tenancy, as well as keeping the property well maintained.

You don't do ANY of that. Not once have I have been served with a Notice in compliance with the Residential Tenancy Act. NEVER have You explained why You are the only landlord in the City of Ottawa who is not obligated to provide rent receipts upon request that show EXACTLY how much You are receiving, ESPECIALLY after You were caught stealing from Me and attempting to have Me unlawfully evicted for telling You things like making People wait a WEEK for hot water is NOT ACCEPTABLE and You are LIABLE TO THE TENANTS FOR RENT ABATEMENT FOR EVERY DAY THE SERVICE IS DOWN FOR **UNREASONABLE** DELAY. The RTA says that 24 hours is REASONABLE which means that expecting tenants to wait is UNREASONABLE.

You don't care and You lack professionalism by gaslighting these legal points. If it is the City of Ottawa who is responsible for providing the receipt to Show You paid the City of Ottawa back, then how about You 'cc' Me on that email so they can provide it for Me and so that I know who You paid the money to. Is that too much to ask? Or Will You 'gaslight' by dodging the question again.

If You can't answer every legal question I am as King of You related to Your obligations under the RTA, You are incompetent or intentionally gaslighting to antagonize. I don't like You because You are rude and belligerent based on previous experiences and there is absolutely nothing wrong with Me calling a maintenance Man a goon for walking into My apartment unannounced and uninvited.

You are an arrogant, rude woman who does not seem to know the first thing about 'service' - You treat Your tenants like they are less than human. I am not the only person who is FURIOUS about this and fed up with Your excuses. Excuses don't Give the tenants hot water, and that is YOUR liability as the contact person for tenants who are not happy with the incompetence of maintenance ignoring emails from several tenants all weekend!!!

Your last letter is just another example of Your lawlessness and professional 'gaslighting'.

If You can't answer My legal and lawful questions, do not respond again or I Will consider it harassment. I never signed any contracts with You, I believe You are completely incompetent

and I am fully entitled to have that opinion.

Blessings,

King Sean, House von Dehn,

Hand of Stephen,

The Kingdom of Heaven Found a Sean

For the Benefit of abused tenants of MHI

On Mon, May 26, 2025 at 3:11 PM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Hello Sean,

I was responding to your email on the matter.

Kaneesha is a community engagement coordinator and has nothing to do with my department nor with facilities. The community development team is only to be contacted for volunteering, and community programing. They cannot and will not help you with maintenance nor rental functions.

Here's the staff chart so you can see that there is a manager for the various functions: <https://www.multifaithhousing.ca/staff.html>

Ensuring to send to the right team will ensure you have a timely response to your requests.

Sending maintenance matters to me will just slow the request down as it will need to be forwarded and delays getting you into the queue for service.

I encourage you to read my other email about ensuring civil correspondences.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

Multifaith Housing Initiative

613-686-1825



[Housing.Manager@multifaithhousing.ca](mailto:Housing.Manager@multifaithhousing.ca)

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**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>

**Sent:** May 26, 2025 2:05 PM

**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>

**Cc:** Maintenance <[maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca)>; Olu Ademeso <[facilities.manager@multifaithhousing.ca](mailto:facilities.manager@multifaithhousing.ca)>

**Subject:** Re: Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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I don't care about the details, You don't need to 'cc' Me on everything, I am just advising You that YOU are liable and Kaneesha is liable because she is allegedly the building manager.

On Mon, May 26, 2025 at 2:02 PM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Hello,

I manage tenancies and the Facilities team manages the maintenance.

The manager for that team is Olu and he is cc'ed on this email.

Thank you,

## Sarah Lorenz

### Tenancies Manager - Gestionnaire de locations

Multifaith Housing Initiative

613-686-1825

[Housing.Manager@multifaithhousing.ca](mailto:Housing.Manager@multifaithhousing.ca)

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**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>

**Sent:** May 26, 2025 2:01 PM

**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>

**Subject:** Re: Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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As the manager of the building, You are liable for all the negligence of Your maintenance department, not Me.

On Mon, May 26, 2025 at 1:58 PM King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)> wrote:

I require a key for the entrance to the building in the event of a power outage. Thank You. So does every other tenant. No amount of maintenance is going to magically make fobs work when power is out and People need a Way to get into the building without having to rely on Your negligence. Thank You.

On Mon, May 26, 2025 at 1:08 PM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Hello Sean,

This is not something that I take care of. All maintenance matters, including complaints about service, are to be sent to [maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca).

Hot Water: The contractor was there on Friday and was able to get it working but it went down again. We have the new part ordered on priority and it should be here in a day or so. The maintenance team will follow-up with all tenants on the matter.

Fobs: There was a communication breakdown with the contractor, which has been resolved, and this should not happen again. We have already asked the contractor to look into why this happened during the power surges and outages so this does not re-occur.

We thank you for your patience in this matter and for ensuring the send requests to the correct team.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

Multifaith Housing Initiative

613-686-1825

[Housing.Manager@multifaithhousing.ca](mailto:Housing.Manager@multifaithhousing.ca)

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**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>  
**Sent:** May 25, 2025 10:53 AM  
**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>  
**Subject:** Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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Dear Housing Management Team,

Hot water has been out in 320 Via Chianti for more than twenty-four hours. Tenants are entitled to an abatement of rent for every additional day they do not have hot water. For My unit, that works out to \$36.06 per day.

You also left all tenants without any working FOB's to enter the main building. If the FOB's are going to be rendered useless everytime there is a power outage for even a second, You need to provide all tenants with a copy of the key for the main entrance so that tenants do not have to prop open the doors to unwanted guests. They also had no access to laundry or garbage facilities, so You Will need to provide tenants with a manual key for those areas as well.

How long should the tenants expect to wait for hot water so they can shower, do their dishes, laundry, and get on with their life?

I look forward to hearing from You.

King Sean, House von Dehn,

Hand of Stephen,

The Kingdom of Heaven Found a Sean

[illegible]

**King Sean, House von Dehn** <gnosticwisdom37@gmail.com>  
To: Sarah Lorenz <housing.manager@multifaithhousing.ca>

Tue, May 27, 2025 at 1:27 PM

It has nothing to do with the administration of a subsidy and everything to do with how much You are depositing to Your account for this unit from the public Trust account Created for My benefit. You are required to provide a receipt to Me for all money You receive for this unit, what part of that do You not understand, and what legislation are You relying on to defend Your position (which is nothing but gaslighting and a meaningless *opinion*). The RTA states You are required to Show Me receipts upon request. If You cannot do that, I am not liable for any unpaid amount because I believe You are engaged in fraud and theft of public money. I do NOT believe You paid a penny of the money You stole back to the City of Ottawa because You can't even tell Me who or which organization You allegedly paid the money to. Again, You STOLE money and provided Me with the evidence Yourself. Now You need to show Me that You paid it back, and to whom.

Have a wonderful afternoon. If You are not a liar, You Will provide evidence to support Your allegations, legislation to support Your opinion.

King Sean, House von Dehn,  
Hand of Stephen,  
The Kingdom of Heaven Found a Sean

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As the manager of the building, You are liable for all the negligence of Your maintenance department, not Me.

On Mon, May 26, 2025 at 1:58 PM King Sean, House von Dehn  
<[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)> wrote:

I require a key for the entrance to the building in the event of a power outage. Thank You. So does every other tenant. No amount of maintenance is going to magically make fobs work when power is out and People need a Way to get into the building without having to rely on Your negligence. Thank You.

On Mon, May 26, 2025 at 1:08 PM Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)> wrote:

Hello Sean,

This is not something that I take care of. All maintenance matters, including complaints about service, are to be sent to [maintenance@multifaithhousing.ca](mailto:maintenance@multifaithhousing.ca).

Hot Water: The contractor was there on Friday and was able to get it working but it went down again. We have the new part ordered on priority and it should be here in a day or so. The maintenance team will follow-up with all tenants on the matter.

Fobs: There was a communication breakdown with the contractor, which has been resolved, and this should not happen again. We have already asked the contractor to look into why this happened during the power surges and outages so this does not re-occur.

We thank you for your patience in this matter and for ensuring the send requests to the correct team.

Thank you,

**Sarah Lorenz**

**Tenancies Manager - Gestionnaire de locations**

Multifaith Housing Initiative

613-686-1825

[Housing.Manager@multifaithhousing.ca](mailto:Housing.Manager@multifaithhousing.ca)

[www.multifaithhousing.ca](http://www.multifaithhousing.ca)

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**From:** King Sean, House von Dehn <[gnosticwisdom37@gmail.com](mailto:gnosticwisdom37@gmail.com)>

**Sent:** May 25, 2025 10:53 AM

**To:** Sarah Lorenz <[housing.manager@multifaithhousing.ca](mailto:housing.manager@multifaithhousing.ca)>

**Subject:** Emergency: No hot water at 320 Via Chianti since 11:00 AM yesterday

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Dear Housing Management Team,

Hot water has been out in 320 Via Chianti for more than twenty-four hours. Tenants are entitled to an abatement of rent for every additional day they do not have hot water. For My unit, that works out to \$36.06 per day.

You also left all tenants without any working FOB's to enter the main building. If the FOB's are going to be rendered useless everytime there is a power outage for even a second, You need to provide all tenants with a copy of the key for the main entrance so that tenants do not have to prop open the doors to unwanted guests. They also had no access to laundry or garbage facilities, so You Will need to provide tenants with a manual key for those areas as well.

How long should the tenants expect to wait for hot water so they can shower, do their dishes, laundry, and get on with their life?

I look forward to hearing from You.

King Sean, House von Dehn,

Hand of Stephen,

The Kingdom of Heaven Found a Sean

for the Benefit of the exploited tenants subject to MHI's negligence